



UNIVERSITY of HAWAII®  
**MAUI COLLEGE**  
OFFICE of EXTENDED LEARNING  
and WORKFORCE DEVELOPMENT



## PROGRAM REVIEW

2022-23 to 2023-24

OVERVIEW

A. Background, Vision, Mission, Strategic Directions Alignment

Vision

Our vision is to be a leading education and training organization dedicated to enhancing the professional and personal lives of Maui County residents and visitors.

Mission

*ELWD promotes lifelong learning for individuals, businesses, and organizations through high quality education and training to meet community and workforce needs.*

Background

This is a review of work completed by members of the Office of Extended Learning and Workforce Development (ELWD) at the University of Hawaii Maui College (UHMC). This program review covers the period July 2022 through March 2024.

During the previous review period of 2019-2021, ELWD did not submit a program review given COVID pandemic economic and budget pressures led to UHCC System “Organizational and Resource Planning” discussions regarding centralized workforce development programming, noncredit/credit restructuring and consolidation, and the implementation of UHCC System led [workforce development grant programming](#) (e.g., GoodJobs Hawaii, Hana Career Pathways, Oahu Back to Work, etc.), as well as [ACCT/ESG NCAL](#) curricular alignment discussions. During this time staff and several noncredit programs (e.g., business, healthcare) were transferred to the Academic Affairs Office. Although noncredit programming is currently distributed between Academic Affairs and ELWD offices, the data in this report is a consolidation of enrollments across all noncredit offerings.

Figure 1 and Table 1 below reflect enrollment data for all noncredit programs at UHMC. These data are derived from reports generated within the past week from DestinySIS and may vary slightly from IRAPO reports generated previously:

Figure 1

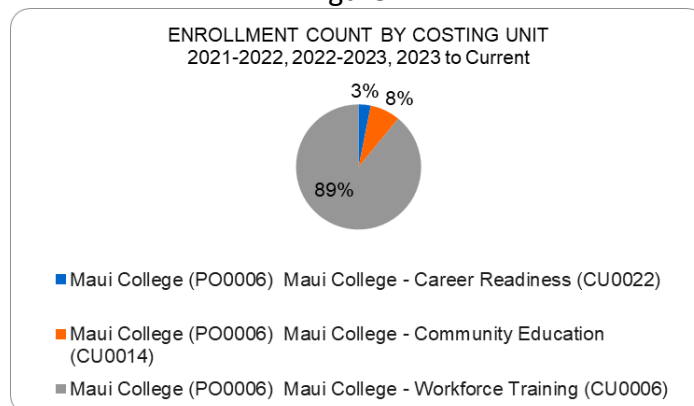


Table 1  
NONCREDIT ENROLLMENT COUNT  
BY FISCAL YEAR

| Costing Unit                 | 2021-2022 |            | 2022-2023 |            | 2023-2024 |            |
|------------------------------|-----------|------------|-----------|------------|-----------|------------|
|                              | # Courses | Enrollment | # Courses | Enrollment | # Courses | Enrollment |
| Career Readiness (CU0022)    | 10        | 16         | 29        | 68         | 16        | 156        |
| Community Education (CU0014) | 25        | 60         | 64        | 224        | 85        | 399        |
| Workforce Training (CU0006)  | 285       | 1685       | 260       | 1883       | 277       | 1427       |
| <b>Totals</b>                | 320       | 1761       | 353       | 2175       | 378       | 1982       |

Workforce training classes constitute the most of program offerings at UHMC representing 89% of the total noncredit classes offered. In contrast, Community Education classes represent 8% of total classes offered (e.g., MFIC, MLI, Ed2Go, exercise, cooking), and Career Readiness classes (e.g. Digital Readiness) represent 3% of the total classes offered.

Noncredit enrollments were higher in prior fiscal years of 2019-2020 (3,362 enrollments) and 2020-2021 (2,172 enrollments), however, similar to credit programs enrollment recovery, noncredit enrollment began recovery in the 2022-2023 fiscal year.

During the 2019-2021 cycle, the ELWD Operations Office, Career Link, Maui Language Institute, and University Center permanent staff positions were cut. Adaptive changes were necessary to stabilize programs, particularly with respect to reliance on temporary or grant funded casual positions.

Moving into the 2022-2023 review cycle, restoration of staffing in the Operations Office is a critical on-going need. Currently a temporary staff and a State DLIR funded intern are assigned to the Operations Office. A mini-reorganization is in process to repurpose a vacant APT position to this office.

Some highlights in this *Program Review* include:

- New MFIC Facility and Programming
  - Expansion of Agribusiness high school pathways programming
  - Opening and operationalization of new Pilina Facility
  - New curricula for manufacturing in new Pilina Facility
- Completion of MLI curriculum development and implementation of Laulima online course management system
- Developing and offering new CDL, Drones, MFIC Manufacturing curricula
- Continuous Application/Registration Process Improvement with Beta Development and Testing of MedProctor Automated UH Health Clearance for noncredit students
- Hiring, training, and support of new Operations Office, MFIC, grants program staff